

# GoRealtor experience

/ the **GoRealtor experience** strives to deliver best-in-show service for our realtor partners /  
/ think of it as a 'man's best friend' approach to getting your clients into their dream homes /



## loan process benefits

**appraisal point of contact:** you can be the point of contact for all appraisal communications so you're in control of the process and we can ensure that it happens on your timeline

**appraisal specialist:** you will have a dedicated appraisal team at your disposal, ensuring the process runs smoothly

**lender-approved underwrites:** we will deliver an official lender approval within 48 hours for clients who need contingencies waived to win the deal

**listing agent contract vouching:** to get your client's offer accepted and at the top of the list, your loan officer can call the listing agent and vouch for your client upon request

*you're always in-the-know*

you will be automatically notified of status updates like when the loan is:

submitted to underwriting  
conditionally approved  
cleared to close  
scheduled to close

you will be automatically notified of all updates like when the appraisal is:

ordered  
assigned  
scheduled  
received

## pre-approval benefits

**same day pre-approvals:** we immediately get to work so your clients know the max amount they are qualified for

**make your own pre-approval letters:** if you don't have the time to speak with us, you can hop into our realtor portal and add your own addresses, down payments, and loan amounts

*you're always in-the-loop*

you will be notified of what the results and next steps are within one hour of the initial pre-approval consultation

you will be on all related email threads and have a copy of the pre-approval in your inbox once your client is approved

## communication benefits

**weekly pipeline update:** you will get an email update from our team every Friday for all of your client leads and loans

**tuesday update calls:** you will get a call update from the loan partner for every live loan in process so you know where every deal stands and the next steps

**borrower intro simplicity:** you will get a co-branded, online mortgage application to get your client pre-approved as well as direct scheduling access on your loan officer's calendar

*you're always up-to-date*

you will always have the latest updates and be added to all calendar invites and consultations as optional

you can utilize our team to create co-branded open house flyers and marketing materials

you will have a dedicated team assigned to your clients file who will be available to you 24/7